#### MINISTRY OF INFORMATION TECHNOLOGY, COMMUNICATION AND INNOVATION

#### **Overview**

The Ministry is responsible for the formulation of policies and strategies to foster a conducive and resilient digital ecosystem that supports both people and businesses. It aims at transforming Mauritius into a thriving, smart, and inclusive digital society.

Key Challenges	Strategies
Keeping pace with digital transformation trends	Modernise the IT infrastructure and accelerate the digitalisation of Government services
Increased cybercrime activities and cyber threats	Reinforce prevention, deterrent and enforcement measures and mechanisms
increased cybercrime activities and cyber threats	Improve protection of personal data and information

#### **Programme Outcomes**

Programmes	Outcomes	Indicators	2024/25 Provisional	2025/26 Target	2027/28 Target	2029/30 Target
2301: Policy and Strategy for ICT	Mauritius as a high-tech intelligent island	ICT Development Index (Score)*	84.2	85.5	86	88
2302: Citizen- Centric Digital Services	Effective e-Government services	GovTech Maturity Index (Category)**	Group A	Group A	Group A	Group A
2303: Cybersecurity	Protection against cyber threats	Global Cybersecurity Index (Score)***	100	100	100	100

<sup>\*</sup>ICT Development Index (IDI) is published by the International Telecommunication Union, UN's specialised agency for ICTs. The IDI ranges from 0 to 100, with higher scores indicating a greater level of ICT development.

#### **Financial Resources**

#### **Summary by Programmes**

Programmes	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
2301: Policy and Strategy for ICT	328,841	554,900	410,100	375,900
2302: Citizen-Centric Digital Services	455,300	547,000	558,900	544,200
2303: Cybersecurity	57,859	73,100	65,000	54,900
TOTAL	842,000	1,175,000	1,034,000	975,000

<sup>\*\*</sup> GovTech Maturity Index (GTMI) is published by World Bank. The GTMI categories economy into four groups (A-D).

<sup>\*\*\*</sup>Global Cybersecurity Index is published by the International Telecommunication Union, UN's specialised agency for ICTs (Perfect score: 100).

#### **Summary by Economic Categories**

Rs 000

Code	Economic Categories	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurr	rent Expenditure	756,600	868,100	884,100	886,600
20	National Assembly Allowances	2,400	2,400	2,400	2,400
21	Compensation of Employees	298,600	317,000	331,600	334,500
22	Goods and Services	330,300	398,500	399,000	398,600
26	Grants	81,300	106,200	107,100	107,100
28	Other Expenses	44,000	44,000	44,000	44,000
Capita	l Expenditure	85,400	306,900	149,900	88,400
26	Grants	2,500	3,100	1,900	1,400
31	Acquisition of Non-Financial Assets	82,900	303,800	148,000	87,000
	TOTAL EXPENDITURE	842,000	1,175,000	1,034,000	975,000

### **Programme 2301: Policy and Strategy for ICT**

Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
TOTAL EXPENDITURE [Appropriation]	328,841	554,900	410,100	375,900
Recurrent Expenditure	278,641	329,100	338,200	344,700
Capital Expenditure	50,200	225,800	71,900	31,200

Accounting Officer: Permanent Secretary						
Outcome: Mauritius as a high-tech	intelligent island					
Main Service/Delivery Unit	Key Performance Indicator	2024/25 Provisional	2025/26 Target	2026/27 Target	2027/28 Target	
Develop policies and strategies for the ICT Sector  Office of the Permanent Secretary	Percentage of recommendations of the Blueprint for the ICT Sector implemented	-	25%	50%	100%	
Implementation of modern ICT infrastructure Government Online Centre	Tier IV Data Centre operational		May-26			

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurre	nt Expenditure	278,641	329,100	338,200	344,700
20	National Assembly Allowances	2,400	2,400	2,400	2,400
20100	Annual Allowance	2,400	2,400	2,400	2,400
(i)	Minister	2,400	2,400	2,400	2,400
21	Compensation of Employees	93,772	101,500	104,400	104,900
21110	Personal Emoluments	82,062	88,390	91,290	91,790
	of which				
.001	Basic Salary	63,300	63,590	66,340	66,800
.002	Salary Compensation	5,627	7,500	7,500	7,500
.004	Allowances	2,835	2,400	2,400	2,400
.005	Extra Assistance	2,400	3,500	3,500	3,500
.006	Cash in lieu of Leave	2,200	2,500	2,500	2,500
.009	End-of-year Bonus	5,700	6,200	6,350	6,390
21111	Other Staff Costs	10,620	11,910	11,910	11,910
.001	Wages	225	225	225	225
.002	Travelling and Transport	9,100	10,150	10,150	10,150
.100	Overtime	1,260	1,500	1,500	1,500
.200	Staff Welfare	35	35	35	35
21210	Social Contributions	1,090	1,200	1,200	1,200
.001	Contribution to the National Savings Fund	1,090	1,200	1,200	1,200
22	Goods and Services	131,169	173,900	180,100	186,100
22010	Cost of Utilities	3,063	3,300	3,300	3,300
22020	Fuel and Oil	500	450	450	450
22030	Rent	12,386	12,440	12,440	12,440
22040	Office Equipment and Furniture	575	575	575	575
22050	Office Expenses	460	455	455	455
22060	Maintenance	5,220	5,230	930	930
22070	Cleaning Services	75	100	100	100
22100	Publications and Stationery	1,140	1,260	1,260	1,260

					Rs 000	
Item No.	Details		2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
22120	Fees		14,545	7,345	7,345	7,345
22900	Other Goods and Services		93,205	142,745	153,245	159,245
	of which					
.904	Running cost of Government Online Centre	e (GOC)	86,800	134,000	146,000	152,000
	(a) Rental of Data Centre/s		30,000	41,000	46,000	51,000
	(b) Maintenance of Software and Hardware	:	29,800	45,000	45,000	45,000
	(c) Expenses icw hosting infrastructure for a	e-Health	-	10,000	17,000	18,000
	(d) Other operating costs		27,000	38,000	38,000	38,000
.916	Running Cost of Data Protection Office		5,600	8,000	6,500	6,500
26	Grants		7,300	7,300	7,300	7,300
26210	Contribution to International Organisations	S	·			
.130	African Telecommunication Union		650	650	650	650
.131	International Telecommunications Union		4,250	4,250	4,250	4,250
.133	Universal Postal Union		2,400	2,400	2,400	2,400
28	Other Expense		44,000	44,000	44,000	44,000
28213 .022	-		44,000	44,000	44,000	44,000
Capital	Expenditure		50,200	225,800	71,900	31,200
31	Acquisition of Non Financial Assets	Project Value Rs 000	50,200	225,800	71,900	31,200
31112	Non Residential Buildings	i ————————————————————————————————————				
.401	Upgrading of Office Building		800	500	500	500
31122	Other Machinery and Equipment					
.802	Acquisition of IT Equipment	: :	700	2,000	1,800	1,600
.834	GOC Tier IV Data Centre	70,000	25,000	70,000	-	-
.835	GOC Data Centre		15,000	100,000	48,500	29,000
.836	Hosting infrastructure for e-Health project		-	48,000	5,000	-
31132	Intangible Fixed Assets					
.129	E-Recruitment Platform	20,000	4,000	4,000	16,000	-
.401	Upgrading of ICT Infrastructure - <i>Digital Transformation Initiatives</i>		4,200	1,200	-	-
.801	Acquisition of Software		500	100	100	100
	TOTAL		328,841	554,900	410,100	375,900

### **Human Resources**

SN	SN Position Titles		led
511			2025/26
1	Minister	1	1
2	Permanent Secretary	1	1
3	Deputy Permanent Secretary	2	2
4	Assistant Permanent Secretary	4	3
5	Chairperson, ICT Appeal Tribunal	1	1
6	Chief Technical Officer, ICT	1	1
7	Data Protection Commissioner	1	1
8	Principal Data Protection Officer	1	1
9	Data Protection Officer/Senior Data Protection Officer	5	5
10	Assistant Data Protection Officer	3	3
11	Legal Executive	1	1
12	Manager (GOC) (ex-NCB)	2	2
13	Database Administrator (GOC) (ex-NCB)	2	2
14	Information Security Analyst (GOC) (ex-NCB)	1	1
15	ICT Technician (Personal) (GOC) (ex-NCB)	3	3
16	IT Officer (GOC) (ex-NCB)	5	5
17	Network Administrator (Personal) (GOC) (ex-NCB)	4	4
18	Portal Administrator (Personal) (GOC) (ex-NCB)	1	1
19	System Administrator (Personal) (GOC) (ex-NCB)	5	5
20	Web Developer (Personal) (GOC) (ex-NCB)	3	3
21	Manager, Financial Operations	1	1
22	Assistant Manager, Financial Operations	1	1
23	Principal Financial Operations Officer	1	1
24	Financial Operations Officer/Senior Financial Operations Officer	1	1
25	Assistant Financial Operations Officer	3	3
26	Manager (Procurement and Supply)	1	1
27	Assistant Manager (Procurement and Supply)	1	1
28	Principal Procurement and Supply Officer	1	1
29	Procurement and Supply Officer/Senior Procurement and Supply Officer	1	1
30	Assistant Manager, Internal Control	1	1
31	Internal Control Officer/Senior Internal Control Officer	1	1
32	Manager, Human Resources	1	1
33	Senior Human Resource Executive	1	1
34	Human Resource Executive	1	1
35	Office Management Executive	5	5
36	Office Management Assistant	9	9
37	Management Support Officer	59	55
38	Confidential Secretary	7	7
39	Word Processing Operator	2	1
40	Receptionist/Telephone Operator	4	4
41	Head Office Auxiliary	1	1
42	Office Auxiliary/Senior Office Auxiliary	8	8
43	Driver	5	5
44	Stores Attendant	1	1
	TOTAL	164	158

### **Programme 2302: Citizen-Centric Digital Services**

Rs 000

Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned	
TOTAL EXPENDITURE [Appropriation]	455,300	547,000	558,900	544,200	
Recurrent Expenditure	426,700	482,100	491,800	488,100	
Capital Expenditure	28,600	64,900	67,100	56,100	
Sub-Programmes:	Sub-Programmes:				
230201: Promotion of Digital Government	230,100	284,300	317,200	301,800	
230202: Provision of Timely and Reliable Digital Support Service	148,700	160,700	140,000	141,200	
230203: Empowering a Digitally Inclusive society through the Integration and Promotion of Emerging Technologies	76,500	102,000	101,700	101,200	
TOTAL	455,300	547,000	558,900	544,200	

#### **Sub-Programme 230201: Promotion of Digital Government**

Accounting Officer: Director, Central Informatics Bureau						
Outcome: Effective e-Government services						
Main Service/Delivery Unit	Key Performance Indicator	2024/25 Provisional	2025/26 Target	2026/27 Target	2027/28 Target	
Provide technical and advisory services  Central Informatics Bureau	Percentage of assisted projects implemented	25%	30%	32%	35%	

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurre	Recurrent Expenditure		250,800	252,700	247,800
21	Compensation of Employees	49,980	50,600	54,500	55,200
21110	Personal Emoluments	42,030	43,200	47,100	47,800
	of which				
.001	Basic Salary	35,000	34,910	38,245	38,891
.002	Salary Compensation	1,810	1,967	2,230	2,230
.004	Allowances	320	375	375	375
.006	Cash in lieu of Leave	1,900	1,900	1,900	1,900
.009	End-of-year Bonus	3,000	3,073	3,375	3,429
21111	Other Staff Costs	7,575	7,025	7,025	7,025
.002	Travelling and Transport	7,250	6,700	6,700	6,700
.100	Overtime	300	300	300	300
.200	Staff Welfare	25	25	25	25

Item No.	Details		2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
21210	Social Contributions		375	375	375	375
.001	Contribution to the National Savings Fund		375	375	375	375
22	Goods and Services		178,920	200,200	198,200	192,600
22010	Cost of Utilities		1,135	1,130	1,130	1,130
22030	Rent		106,320	116,420	116,490	116,520
	of which					
.007	Rental of Lines for Government Intranet N	etwork	100,000	110,000	110,000	110,000
22040	Office Equipment and Furniture		420	430	420	420
22050	Office Expenses		125	125	125	125
22060	Maintenance		31,410	31,565	29,505	23,875
	of which					
.005	IT Equipment		31,325	31,355	29,295	23,665
22100	Publications and Stationery		160	175	175	175
22120	Fees		39,250	44,755	44,755	44,755
	of which					
.023	Licence Fees for Oracle Technical Support		39,000	44,500	44,500	44,500
22900	Other Goods and Services		100	5,600	5,600	5,600
	of which					
.903	Awareness Campaign -Marketing Commun Strategies for Government Projects	iication	-	5,000	5,000	5,000
Capital	Expenditure		1,200	33,500	64,500	54,000
31	Acquisition of Non Financial Assets	Project Value Rs 000	1,200	33,500	64,500	54,000
31122	Other Machinery and Equipment	 				
.802	, , ,		200	-	-	-
31132	Intangible Fixed Assets	!				
.131	Digital Document Management System	10,000	1,000	-	-	-
.300	E-government Transformation Initiatives		-	33,500	64,500	54,000
	(a) MAIA 2.0	40,000	ا -	8,000	28,000	4,000
	(b) Revamped MauSign CA Platform	147,175	ا -	12,000	35,000	50,000
	(c) Revamped EQMS/MoRendezVous	15,000	-	13,500	1,500	-
	TOTAL	1	230,100	284,300	317,200	301,800

### **Human Resources**

SN	N Position Titles	Fund	led
SIN	rosition Titles	2024/25	2025/26
1	Director, CIB	1	1
2	Deputy Director, CIB	-	-
3	Lead Programme Manager, CIB	15	14
4	Programme Manager, CIB	23	21
5	Assistant Procurement and Supply Officer	1	1
6	Office Management Executive	1	1
7	Office Management Assistant	1	1
8	Management Support Officer	4	4
9	Confidential Secretary	2	2
10	Driver	1	1
11	Office Auxiliary/Senior Office Auxiliary	4	4
	TOTAL		50

### Sub-Programme 230202: Provision of Timely and Reliable Digital Support Services

Accounting Officer: Director, Central Information Systems Division							
Outcome: Effective e-Government	services						
Main Service/Delivery Unit	Key Performance Indicator	2024/25 Provisional	2025/26 Target	2026/27 Target	2027/28 Target		
Development and maintenance of application software  Central Information Systems  Division	Number of application software developed and maintained	34	37	40	43		

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurre	nt Expenditure	123,800	132,400	139,300	140,500
21	Compensation of Employees	120,300	128,500	135,700	136,900
21110	Personal Emoluments	114,475	122,235	128,815	130,015
	of which				
.001	Basic Salary	92,425	92,755	97,440	98,545
.002	Salary Compensation	7,800	10,125	11,075	11,075
.004	Allowances	2,300	2,400	2,400	2,400
.006	Cash in lieu of Leave	4,100	4,100	4,100	4,100
.009	End-of-year Bonus	7,850	8,575	9,040	9,135

Rs 000

Item No.	Details		2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
21111	Other Staff Costs		4,125	4,605	5,085	5,085
.002	Travelling and Transport		3,800	4,280	4,760	4,760
.100	Overtime		300	300	300	300
.200	Staff Welfare		25	25	25	25
21210	Social Contributions		1,700	1,660	1,800	1,800
.001	Contribution to the National Savings Fund		1,700	1,660	1,800	1,800
22	Goods and Services		3,500	3,900	3,600	3,600
22010	Cost of Utilities		250	240	240	240
22020	Fuel and Oil		210	210	210	210
22030	Rent		100	100	100	100
22040	Office Equipment and Furniture		300	300	300	300
22050	Office Expenses		315	330	330	330
22060	Maintenance		1,025	1,350	1,050	1,050
22100	Publications and Stationery		610	660	660	660
22120	Fees		625	625	625	625
22900	Other Goods and Services		65	85	85	85
Capital 1	Expenditure		24,900	28,300	700	700
31	Acquisition of Non-Financial Assets	Project Value Rs 000	24,900	28,300	700	700
31122 .402	Other Machinery and Equipment Upgrading of IT Equipment		100	-	-	-
.802	Acquisition of IT Equipment		8,600	1,700	500	500
31132	Intangible Fixed Assets			,		
.128	Government Email solution	42,400	16,000	26,400	-	-
.801	Acquisition of Software		200	200	200	200
	TOTAL		148,700	160,700	140,000	141,200

### **Human Resources**

CNI	Position Titles		led
SN	rostuon Tues	2024/25	2025/26
1	Director, CISD	1	1
2	Deputy Director, CISD	1	1
3	Technical Manager	2	2
4	Operations Manager	1	1
5	Assistant Operations Manager	1	1
6	Computer Operations Controller (on roster)	1	1
7	Network/Systems Infrastructure Analyst (New)	-	-
8	Senior Systems Analyst	18	17
9	Systems Analyst	37	37
10	Assistant Systems Analyst/Senior Assistant Systems Analyst	76	75

CNI	Donidion Tidles	Fund	led
SN	Position Titles	2024/25	2025/26
11	Computer Support Officer/Senior Computer Support Officer (on roster)	64	58
12	Data Entry Controller	1	1
13	Data Entry Supervisor	1	1
14	Senior Data Entry Officer	2	2
15	Data Entry Officer (Personal)	6	6
16	Technical Assistant (Ex-SMEDA)	1	1
17	Assistant Manager, Financial Operations	1	1
18	Assistant Financial Operations Officer	1	1
19	Procurement and Supply Officer/Senior Procurement and Supply Officer	1	1
20	Assistant Procurement and Supply Officer	1	1
21	Assistant Manager, Human Resources	1	1
22	Human Resource Executive	1	1
23	Office Management Executive	1	1
24	Office Management Assistant	2	2
25	Management Support Officer	10	10
26	Confidential Secretary	2	2
27	Word Processing Operator	1	1
28	Head Office Auxiliary	1	1
29	Office Auxiliary/Senior Office Auxiliary	6	6
30	Driver	1	1
	TOTAL	243	235

# Sub-Programme 230203: Empowering a Digitally Inclusive Society through the Integration and Promotion of Emerging Technologies

Accounting Officer: Permanent Secretary								
Outcome: Effective e-Government services								
Main Service/Delivery Unit	Key Performance Indicator	2024/25 Provisional	2025/26 Target	2026/27 Target	2027/28 Target			
Promote digital literacy among citizens and operate a Certification Authority Mauritius Digital Promotion Agency	Number of Digital Certificates issued on MNIC 3.0 ID cards	23,500	28,000	30,000	30,000			
Facilitate adoption of emerging technologies  Mauritius Emerging Technologies  Council	Number of innovative solutions devised for the development of prototypes or applications	-	30	40	50			

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurre	Recurrent Expenditure		98,900	99,800	99,800
26	Grants	74,000	98,900	99,800	99,800
26313	Extra Budgetary Units				
.054	Mauritius Digital Promotion Agency	58,000	71,600	72,500	72,500
.159	Mauritius Emerging Technologies Council	16,000	27,300	27,300	27,300
	(a) Operating Costs	13,000	24,300	24,300	24,300
	(b) Emerging Tech Conference	3,000	3,000	3,000	3,000
Capital	Expenditure	2,500	3,100	1,900	1,400
26	Grants	2,500	3,100	1,900	1,400
26323	Extra-Budgetary Units				
.054	Mauritius Digital Promotion Agency	1,500	2,800	1,600	1,100
	(a) Software and Other Equipment	1,500	1,100	1,100	1,100
	(b) Digital Fab Lab	-	1,700	500	-
.159	Mauritius Emerging Technologies Council	1,000	300	300	300
	TOTAL	76,500	102,000	101,700	101,200

# **Programme 2303: Cybersecurity**

Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
TOTAL EXPENDITURE [Appropriation]	57,859	73,100	65,000	54,900
Recurrent Expenditure	51,259	56,900	54,100	53,800
Capital Expenditure	6,600	16,200	10,900	1,100

Accounting Officer: Permanent Secretary  Outcome: Protection against cyber threats							
Enhance cyberspace security  IT Security Unit/CERT-MU	Number of compliance audits completed	18	20	23	25		
	Operationalisation of the Cyber Forensic Laboratory		Jun-26				

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurre	nt Expenditure	51,259	56,900	54,100	53,800
21	Compensation of Employees	34,548	36,400	37,000	37,500
21110	Personal Emoluments	29,638	31,495	32,095	32,595
	of which				
.001	Basic Salary	24,500	25,500	26,060	26,515
.002	Salary Compensation	1,673	1,445	1,445	1,445
.004	Allowances	65	70	70	70
.006	Cash in lieu of Leave	1,400	1,500	1,500	1,500
.009	End-of-year Bonus	2,000	2,200	2,240	2,285
21111	Other Staff Costs	4,650	4,665	4,665	4,665
.002	Travelling and Transport	4,600	4,600	4,600	4,600
.100	Overtime	35	50	50	50
.200	Staff Welfare	15	15	15	15
21210	Social Contributions	260	240	240	240
.001	Contribution to the National Savings Fund	260	240	240	240
22	Goods and Services	16,711	20,500	17,100	16,300
22010	Cost of Utilities	1,137	1,200	1,200	1,200

Rs 000

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
22030	Rent	5,774	5,940	6,030	6,230
22040	Office Equipment and Furniture	225	250	250	250
22050	Office Expenses	190	190	190	190
22060	Maintenance	115	105	105	105
22070	Cleaning Services	10	10	10	10
22100	Publications and Stationery	360	360	360	360
22120	Fees	880	1,165	1,175	1,175
22900	Other Goods and Services	8,020	11,280	7,780	6,780
	of which				
.040	Cybersecurity Drill -National Honeypot Infrastructure Setup	500	1,000	500	500
.041	Expenses icw Security Operations Centre	7,000	8,000	6,000	5,000
.922	Conferences/Seminars/Workshops	-	2,000	1,000	1,000
Capital Expenditure		6,600	16,200	10,900	1,100
31	Acquisition of Non Financial Assets	6,600	16,200	10,900	1,100
31112	Non Residential Buildings				
.401	Upgrading of Office Building	200	-	-	-
31122	Other Machinery and Equipment				
.802	Acquisition of IT Equipment	900	900	600	600
	(a) CERT MU	500	500	200	200
	(b) ITSU	400	400	400	400
31132	Intangible Fixed Assets				
.801	Acquisition of Software	5,500	15,300	10,300	500
	(a) CERT MU	2,500	9,800	5,800	500
	(b) ITSU	3,000	5,500	4,500	-
TOTAL		57,859	73,100	65,000	54,900

### **Human Resources**

SN	Position Titles	Funded	
		2024/25	2025/26
1	Head, IT Security Unit	1	1
2	Programme Manager, ITSU	20	20
3	Assistant Manager (CERT-MU)	1	1
4	Information Security Specialist (CERT-MU)	5	5
5	Office Management Assistant	1	1
6	Office Supervisor	1	1
7	Management Support Officer	3	3
8	Confidential Secretary	1	1
9	Office Auxiliary/Senior Office Auxiliary	1	1
TOTAL		34	34