

OFFICE OF OMBUDSPERSON FOR CHILDREN

Overview

The Office of the Ombudsperson for Children is responsible for protecting and promoting the rights and welfare of all children and young people under the age of 18 years.

Key Challenges	Strategies
Increasing number of cases of child abuse and child neglect	Increase awareness and sensitisation campaigns on children's rights, responsibilities of adults, safety measures, and reporting mechanism
	Active involvement of children in public outreach activities

Programme Outcomes

Programmes	Outcomes	Indicators	2024/25 Provisional	2025/26 Target	2027/28 Target	2029/30 Target
0116: Protection of the Rights and Interests of Children	Rights, needs and interests of children are protected	Percentage of cases resolved within 90 days	57.2%	70%	72%	72%

Financial Resources

Summary by Programmes

Rs 000

Programmes	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
0116: Protection of the Rights and Interests of Children	29,300	26,600	21,500	21,600
TOTAL	29,300	26,600	21,500	21,600

Summary by Economic Categories

Rs 000

Code	Economic Categories	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurrent Expenditure		18,300	20,800	21,500	21,600
21	Compensation of Employees	13,630	14,600	14,800	14,900
22	Goods and Services	4,600	6,100	6,600	6,600
26	Grants	70	100	100	100
Capital Expenditure		11,000	5,800	-	-
31	Acquisition of Non-Financial Assets	11,000	5,800	-	-
TOTAL EXPENDITURE		29,300	26,600	21,500	21,600

Office of Ombudsperson for Children - continued

Programme 0116: Protection of the Rights and Interests of Children

Rs 000

Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
TOTAL EXPENDITURE [Appropriation]	29,300	26,600	21,500	21,600
Recurrent Expenditure	18,300	20,800	21,500	21,600
Capital Expenditure	11,000	5,800	-	-

Accounting Officer: Secretary, Ombudsperson for Children's Office

Outcome: Rights, needs and interests of children are protected

Main Service/Delivery Unit	Key Performance Indicator	2024/25 Provisional	2025/26 Target	2026/27 Target	2027/28 Target
Investigation and mediation of cases of violation of the rights of children <i>Office of Ombudsperson for Children</i>	Number of public awareness campaigns conducted	64	70	72	75

Rs 000

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurrent Expenditure		18,300	20,800	21,500	21,600
21	Compensation of Employees	13,630	14,600	14,800	14,900
21110	Personal Emoluments	12,350	13,300	13,490	13,580
	<i>of which</i>				
.001	Basic Salary	9,820	9,985	10,165	10,245
.002	Salary Compensation	930	1,060	1,060	1,060
.004	Allowances	300	380	380	380
.006	Cash in lieu of Leave	400	400	400	400
.009	End-of-year Bonus	900	925	935	945
21111	Other Staff Costs	1,100	1,100	1,100	1,100
.002	Travelling and Transport	1,060	1,060	1,060	1,060
.100	Overtime	35	35	35	35
.200	Staff Welfare	5	5	5	5
21210	Social Contributions	180	200	210	220
.001	Contribution to the National Savings Fund	180	200	210	220
22	Goods and Services	4,600	6,100	6,600	6,600
22010	Cost of Utilities	380	425	425	425
22020	Fuel and Oil	100	100	100	100
22030	Rent	1,410	2,575	3,270	3,270
22040	Office Equipment and Furniture	375	425	375	375
22050	Office Expenses	440	595	450	450
22060	Maintenance	200	200	200	200
22070	Cleaning Services	25	75	75	75
22100	Publications and Stationery	610	610	610	610

Office of Ombudsperson for Children - continued

Rs 000

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
22120	Fees	75	100	100	100
22170	Travelling within the Republic	180	180	180	180
22900	Other Goods and Services	805	815	815	815
	<i>of which</i>				
.922	Conferences/Seminars/Workshops	750	750	750	750
26	Grants	70	100	100	100
26210	Contribution to International Organisations	70	100	100	100
Capital Expenditure		11,000	5,800	-	-
31	Acquisition of Non-Financial Assets	11,000	5,800	-	-
		Project Value Rs 000			
31112	Non-Residential Building				
.401	Upgrading of Office Buildings	11,000	5,800	-	-
	TOTAL	29,300	26,600	21,500	21,600

Human Resources

SN	Position Titles	Funded	
		2024/25	2025/26
1	Ombudsperson for Children	1	1
2	Secretary, Ombudsperson for Children's Office	1	1
3	Investigator	5	5
4	Financial Operations Officer/Senior Financial Operations Officer	1	1
5	Assistant Financial Operations Officer	1	1
6	Procurement and Supply Officer/Senior Procurement and Supply Officer	1	1
7	Office Management Executive	1	1
8	Office Management Assistant	1	1
9	Management Support Officer	5	4
10	Confidential Secretary	1	1
11	Word Processing Operator	1	1
12	Receptionist/Telephone Operator	1	1
13	Driver	1	1
14	Office Auxiliary/Senior Office Auxiliary	2	2
TOTAL		23	22