

MINISTRY OF COMMERCE AND CONSUMER PROTECTION

Overview

The Ministry is responsible for the formulation of policies and strategies for consumer protection, regular supply of strategic and essential products at affordable prices, and fair market competition practices.

Key Challenges	Strategies
Unfair trade practices and rising prices of commodities	Promote healthy competition and strengthen market surveillance
Ensuring adequate supply of strategic and essential commodities	Increase bulk storage capacities to ensure a reliable and safe supply of strategic and essential commodities
Regulating e-commerce activities	Development of an eco-system for e-commerce

Programme Outcomes

Programmes	Outcomes	Outcome Indicators	2024/25 Provisional	2025/26 Target	2027/28 Target	2029/30 Target
1901: Policy and Strategy for Commerce and Consumer Protection	Conducive commercial environment and effective protection of consumers	Number of policy actions for effective consumer protection	5	8	8	8
1902: Consumer Protection and Market Surveillance	Enhanced consumer protection	Number of premises inspected	7,000	8,500	9,000	10,000
1903: Compliance to Import and Export Obligations	Enhanced efficiency in trade facilitation	Percentage of permits processed within the established timeframe	90%	95%	96%	98%

Financial Resources

Summary by Programmes

Rs 000

Programmes	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
1901: Policy and Strategy for Commerce and Consumer Protection	116,860	123,000	124,500	126,800
1902: Consumer Protection and Market Surveillance	96,640	103,000	100,500	92,900
1903: Compliance to Import and Export Obligations	13,500	26,000	16,300	16,600
TOTAL	227,000	252,000	241,300	236,300

Ministry of Commerce and Consumer Protection - continued

Summary by Economic Categories

Rs 000

Code	Economic Categories	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurrent Expenditure		208,800	227,300	229,600	233,600
20	National Assembly Allowances	2,400	2,400	2,400	2,400
21	Compensation of Employees	118,000	127,500	131,600	134,400
22	Goods and Services	34,800	43,300	41,500	42,700
26	Grants	53,600	54,000	54,000	54,000
28	Other Expense	-	100	100	100
Capital Expenditure		18,200	24,700	11,700	2,700
26	Grants	300	-	-	-
31	Acquisition of Non-Financial Assets	17,900	24,700	11,700	2,700
TOTAL EXPENDITURE		227,000	252,000	241,300	236,300

Programme 1901: Policy and Strategy for Commerce and Consumer Protection

Rs 000

Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
TOTAL EXPENDITURE [Appropriation]	116,860	123,000	124,500	126,800
Recurrent Expenditure	116,560	123,000	124,500	126,800
Capital Expenditure	300	-	-	-

Accounting Officer: Permanent Secretary

Outcome: Conducive commercial environment and effective protection of consumers

Main Service/Delivery Unit	Key Performance Indicator	2024/25 Provisional	2025/26 Target	2026/27 Target	2027/28 Target
Develop policies and strategies for commerce and consumer protection <i>Office of the Permanent Secretary</i>	E-commerce Bill finalised		Jun-26		
Supply of strategic and essential commodities <i>State Trading Corporation</i>	Percentage of reserves of strategic commodities maintained at any point in time	50%	50%	50%	50%

Ministry of Commerce and Consumer Protection - continued

Main Service/Delivery Unit	Key Performance Indicator	2024/25 Provisional	2025/26 Target	2026/27 Target	2027/28 Target
Ensure effective promotion and protection of competition practices <i>Competition Commission</i>	Number of competition cases assessed and completed	32	60	62	65

Rs 000					
Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurrent Expenditure		116,560	123,000	124,500	126,800
20	National Assembly Allowances	2,400	2,400	2,400	2,400
20100	Annual Allowance				
(i)	Minister	2,400	2,400	2,400	2,400
21	Compensation of Employees	39,285	44,000	45,500	46,600
21110	Personal Emoluments	35,400	39,910	40,900	41,950
	<i>of which</i>				
.001	Basic Salary	25,300	27,600	28,200	28,800
.002	Salary Compensation	3,200	3,500	3,700	3,900
.004	Allowances	1,200	1,250	1,300	1,400
.005	Extra Assistance	2,500	2,500	2,500	2,500
.006	Cash in lieu of Leave	1,000	1,200	1,250	1,300
.009	End-of-year Bonus	2,200	2,610	2,700	2,800
21111	Other Staff Costs	3,340	3,530	4,030	4,050
.002	Travelling and Transport	2,810	3,000	3,500	3,520
.100	Overtime	500	500	500	500
.200	Staff Welfare	30	30	30	30
21210	Social Contributions	545	560	570	600
.001	Contribution to the National Savings Fund	545	560	570	600
22	Goods and Services	21,375	22,800	22,800	24,000
22010	Cost of Utilities	1,160	990	990	990
22020	Fuel and Oil	110	250	250	250
22030	Rent	18,050	19,480	19,480	20,680
22040	Office Equipment and Furniture	80	80	80	80
22050	Office Expenses	130	150	150	150
22060	Maintenance	1,020	645	645	645
22070	Cleaning Services	45	115	115	115
22090	Security	20	20	20	20
22100	Publications and Stationery	305	480	480	480
22120	Fees	50	185	185	185
22170	Travelling within the Republic	150	150	150	150
22900	Other Goods and Services	255	255	255	255
26	Grants	53,500	53,800	53,800	53,800
26313	Extra-Budgetary Units				
.008	Competition Commission	53,500	53,800	53,800	53,800

Ministry of Commerce and Consumer Protection - continued

Rs 000

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Capital Expenditure		300	-	-	-
26	Grants	300	-	-	-
26323	Extra-Budgetary Units				
.008	Competition Commission	300	-	-	-
TOTAL		116,860	123,000	124,500	126,800

Human Resources

SN	Position Titles	Funded	
		2024/25	2025/26
1	Minister	1	1
2	Permanent Secretary	1	1
3	Deputy Permanent Secretary	2	2
4	Assistant Permanent Secretary	4	4
5	Manager, Financial Operations	1	1
6	Assistant Manager, Financial Operations	1	1
7	Principal Financial Operations Officer	1	1
8	Financial Operations Officer/Senior Financial Operations Officer	1	1
9	Assistant Financial Operations Officer	2	2
10	Procurement and Supply Officer/Senior Procurement and Supply Officer	1	1
11	Manager, Human Resources	1	1
12	Senior Human Resource Executive	1	1
13	Human Resource Executive	1	1
14	Office Management Executive	3	3
15	Office Management Assistant	5	5
16	Office Supervisor	1	1
17	Management Support Officer	38	37
18	Confidential Secretary	3	3
19	Word Processing Operator	4	1
20	Receptionist/Telephone Operator	2	2
21	Head Office Auxiliary	1	1
22	Office Auxiliary/Senior Office Auxiliary	6	6
23	Driver	2	2
24	Driver/Office Attendant (Ex-NESC) (Personal)	1	-
TOTAL		84	79

Ministry of Commerce and Consumer Protection - continued

Programme 1902: Consumer Protection and Market Surveillance

Rs 000

Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
TOTAL EXPENDITURE [Appropriation]	96,640	103,000	100,500	92,900
Recurrent Expenditure	78,740	88,300	88,800	90,200
Capital Expenditure	17,900	14,700	11,700	2,700
Sub-Programmes:				
190201: Price Control and Fair Commercial Environment	12,030	15,500	23,300	15,200
190202: Legal Metrology Services and Enforcement	46,910	46,700	35,400	35,300
190203: Consumer Protection	37,700	40,800	41,800	42,400
TOTAL	96,640	103,000	100,500	92,900

Sub-Programme 190201: Price Control and Fair Commercial Environment

Accounting Officer: Permanent Secretary					
Outcome: Enhanced consumer protection					
Main Service/Delivery Unit	Key Performance Indicator	2024/25 Provisional	2025/26 Target	2026/27 Target	2027/28 Target
Price setting for commodities and market investigation <i>Price Analysis and Monitoring Division</i>	Maximum number of working days for determination of prices of commodities under price control mechanism	3	3	2	2

Rs 000

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurrent Expenditure		11,030	14,100	13,500	13,800
21	Compensation of Employees	9,840	10,800	11,200	11,500
21110	Personal Emoluments	8,545	9,425	9,825	10,125
	<i>of which</i>				
.001	Basic Salary	6,245	6,500	6,700	6,825
.002	Salary Compensation	950	1,100	1,200	1,300
.004	Allowances	500	500	500	500
.006	Cash in lieu of Leave	250	300	350	400
.009	End-of-year Bonus	600	675	725	750
21111	Other Staff Costs	1,145	1,205	1,205	1,205
.002	Travelling and Transport	440	500	500	500
.100	Overtime	700	700	700	700

Ministry of Commerce and Consumer Protection - continued

Rs 000

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
.200	Staff Welfare	5	5	5	5
21210	Social Contributions	150	170	170	170
.001	Contribution to the National Savings Fund	150	170	170	170
22	Goods and Services	1,190	3,300	2,300	2,300
22010	Cost of Utilities	220	230	230	230
22020	Fuel and Oil	125	125	125	125
22040	Office Equipment and Furniture	20	20	20	20
22050	Office Expenses	45	45	45	45
22060	Maintenance	265	795	795	795
22100	Publications and Stationery	255	285	285	285
22120	Fees	170	1,160	160	160
	<i>of which</i>				
.008	Fees for Consultants - <i>Smart Cards for distribution of subsidised products</i>	-	1,000	-	-
22900	Other Goods and Services	90	640	640	640
Capital Expenditure		1,000	1,400	9,800	1,400
31	Acquisition of Non-Financial Assets	1,000	1,400	9,800	1,400
31122	Other Machinery & Equipment				
.802	Acquisition of IT Equipment	-	200	200	200
31132	Intangible Fixed Assets				
.801	Acquisition of Software - <i>Price Fixing Information System</i>	1,000	1,200	9,600	1,200
TOTAL		12,030	15,500	23,300	15,200

Human Resources

SN	Position Titles	Funded	
		2024/25	2025/26
1	Analyst/Senior Analyst (Commerce) (<i>New</i>)	-	-
2	Analyst/Senior Analyst	2	2
3	Office Management Assistant	2	2
4	Management Support Officer	14	14
5	Office Auxiliary/Senior Office Auxiliary	1	1
6	Driver	1	1
TOTAL		20	20

Ministry of Commerce and Consumer Protection - continued

Sub-Programme 190202: Legal Metrology Services and Enforcement

Accounting Officer: Permanent Secretary					
Outcome: Enhanced consumer protection					
Main Service/Delivery Unit	Key Performance Indicator	2024/25 Provisional	2025/26 Target	2026/27 Target	2027/28 Target
Verification, calibration and inspection of measuring instruments <i>Legal Metrology Services</i>	Number of measuring instruments verified, calibrated and inspected	15,370	16,000	17,000	17,500

Rs 000

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurrent Expenditure		31,010	33,400	33,500	34,000
21	Compensation of Employees	25,465	26,700	27,300	27,800
21110	Personal Emoluments	21,970	23,055	23,650	24,150
	<i>of which</i>				
.001	Basic Salary	17,400	17,170	17,565	17,965
.002	Salary Compensation	1,700	2,000	2,050	2,100
.004	Allowances	700	700	700	700
.006	Cash in lieu of Leave	670	750	800	800
.009	End-of-year Bonus	1,500	1,650	1,750	1,800
21111	Other Staff Costs	3,195	3,320	3,320	3,320
.002	Travelling and Transport	2,810	3,000	3,000	3,000
.100	Overtime	365	300	300	300
.200	Staff Welfare	20	20	20	20
21210	Social Contributions	300	325	330	330
.001	Contribution to the National Savings Fund	300	325	330	330
22	Goods and Services	5,445	6,500	6,000	6,000
22010	Cost of Utilities	650	650	650	650
22020	Fuel and Oil	495	570	570	570
22030	Rent	50	50	50	50
22040	Office Equipment and Furniture	45	45	45	45
22050	Office Expenses	130	170	170	170
22060	Maintenance	1,355	1,980	1,480	1,480
22070	Cleaning Services	140	165	165	165
22090	Security	440	420	420	420
22100	Publications and Stationery	555	565	565	565
22120	Fees	1,125	875	875	875
22900	Other Goods and Services	460	1,010	1,010	1,010
26	Grants	100	200	200	200
26210	Contribution to International Organisations				
.119	Contribution to Organisation Internationale de Métrologie Légale	100	200	200	200

Ministry of Commerce and Consumer Protection - continued

Rs 000

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Capital Expenditure		15,900	13,300	1,900	1,300
31	Acquisition of Non-Financial Assets	15,900	13,300	1,900	1,300
31121	Transport and Equipment				
.801	Acquisition of Vehicles	-	4,500	-	-
31122	Other Machinery and Equipment				
.802	Acquisition of IT Equipment	300	500	510	300
.804	Acquisition of Laboratory Equipment	1,900	5,560	995	1,000
31132	Intangible Fixed Assets				
.125	Computerisation of Legal Metrology Services	13,700	2,740	395	-
TOTAL		46,910	46,700	35,400	35,300

Human Resources

SN	Position Titles	Funded	
		2024/25	2025/26
1	Director, Legal Metrology Services	1	1
2	Deputy Director, Legal Metrology Services	1	1
3	Legal Metrologist	3	3
4	Legal Metrology Officer	12	12
5	Senior Technical Officer (Legal Metrology)	1	1
6	Office Management Executive	1	1
7	Management Support Officer	9	9
8	Confidential Secretary	1	1
9	Word Processing Operator	1	1
10	Receptionist/Telephone Operator	1	1
11	Senior Laboratory Auxiliary	1	1
12	Laboratory Auxiliary	5	5
13	Driver (Mechanical Unit)	2	2
14	Driver	3	3
15	Office Auxiliary/Senior Office Auxiliary	2	2
16	Helper	2	2
17	General Worker	2	2
TOTAL		48	48

Ministry of Commerce and Consumer Protection - continued

Sub-Programme 190203: Consumer Protection

Accounting Officer: Permanent Secretary					
Outcome: Enhanced consumer protection					
Main Service/Delivery Unit	Key Performance Indicator	2024/25 Provisional	2025/26 Target	2026/27 Target	2027/28 Target
Ensure effective consumer protection <i>Consumer Affairs Unit</i>	Percentage of investigations completed within a fortnight	80%	85%	87%	90%

Rs 000

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurrent Expenditure		36,700	40,800	41,800	42,400
21	Compensation of Employees	31,515	33,200	34,200	34,800
21110	Personal Emoluments	26,325	27,630	28,630	29,220
	<i>of which</i>				
.001	Basic Salary	21,000	20,600	21,300	21,630
.002	Salary Compensation	1,500	1,900	1,950	2,000
.004	Allowances	1,200	1,300	1,300	1,350
.006	Cash in lieu of Leave	825	900	1,050	1,100
.009	End-of-year Bonus	1,800	2,000	2,100	2,200
21111	Other Staff Costs	4,850	5,220	5,220	5,220
.002	Travelling and Transport	4,830	5,200	5,200	5,200
.200	Staff Welfare	20	20	20	20
21210	Social Contributions	340	350	350	360
.001	Contribution to the National Savings Fund	340	350	350	360
22	Goods and Services	5,185	7,600	7,600	7,600
22010	Cost of Utilities	1,840	1,770	1,770	1,770
22020	Fuel and Oil	25	25	25	25
22030	Rent	480	480	480	480
22040	Office Equipment and Furniture	45	255	255	255
22050	Office Expenses	60	60	60	60
22060	Maintenance	605	250	250	250
22100	Publications and Stationery	380	275	275	275
22120	Fees	515	1,575	1,575	1,575
	<i>of which</i>				
.028	Fees for Laboratory Tests	100	1,000	1,000	1,000
22900	Other Goods and Services	1,235	2,910	2,910	2,910
	<i>of which</i>				
.903	Awareness Campaigns	800	2,000	2,000	2,000

Ministry of Commerce and Consumer Protection - *continued*

Rs 000

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Capital Expenditure		1,000	-	-	-
31	Acquisition of Non-Financial Assets	1,000	-	-	-
31122	Other Machinery and Equipment				
.802	Acquisition of IT Equipment	1,000	-	-	-
TOTAL		37,700	40,800	41,800	42,400

Human Resources

SN	Position Titles	Funded	
		2024/25	2025/26
1	Head, Consumer Affairs Unit	1	1
2	Principal Consumer Affairs Officer	3	3
3	Senior Consumer Affairs Officer	4	5
4	Consumer Affairs Officer	32	32
5	Management Support Officer	5	5
6	Word Processing Operator	1	1
7	Office Auxiliary/Senior Office Auxiliary	1	1
8	Driver	1	1
TOTAL		48	49

Programme 1903: Compliance to Import and Export Obligations

Rs 000

Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
TOTAL EXPENDITURE [Appropriation]	13,500	26,000	16,300	16,600
Recurrent Expenditure	13,500	16,000	16,300	16,600
Capital Expenditure	-	10,000	-	-

Accounting Officer: Permanent Secretary
Outcome: Enhanced efficiency in trade facilitation

Main Service/Delivery Unit	Key Performance Indicator	2024/25 Provisional	2025/26 Target	2026/27 Target	2027/28 Target
Delivery of permits for imports and exports of goods <i>Trade Division</i>	Maximum number of working days to issue import permits	3	< 3	< 3	< 3

Rs 000

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
Recurrent Expenditure		13,500	16,000	16,300	16,600
21	Compensation of Employees	11,895	12,800	13,400	13,700
21110	Personal Emoluments <i>of which</i>	10,805	11,585	12,185	12,485
.001	Basic Salary	8,500	8,745	9,230	9,415
.002	Salary Compensation	1,000	1,100	1,135	1,170
.004	Allowances	150	150	150	150
.006	Cash in lieu of Leave	355	350	400	450
.009	End-of-year Bonus	800	840	870	900
21111	Other Staff Costs	880	990	990	990
.002	Travelling and Transport	790	900	900	900
.100	Overtime	85	85	85	85
.200	Staff Welfare	5	5	5	5
21210	Social Contributions	210	225	225	225
.001	Contribution to National Savings Fund	210	225	225	225

Ministry of Commerce and Consumer Protection - *continued*

Rs 000

Item No.	Details	2024/25 Estimates	2025/26 Estimates	2026/27 Planned	2027/28 Planned
22	Goods and Services	1,605	3,100	2,800	2,800
22010	Cost of Utilities	405	405	405	405
22020	Fuel and Oil	25	25	25	25
22040	Office Equipment and Furniture	20	310	20	20
22050	Office Expenses	75	75	75	75
22060	Maintenance	345	375	365	365
22100	Publications and Stationery	370	370	370	370
22120	Fees	175	875	875	875
	<i>of which</i>				
.008	Fees to Consultants	-	500	500	500
22900	Other Goods and Services	190	665	665	665
28	Other Expense	-	100	100	100
28216	Transfers to Regional/International Organisation				
.020	Kimberley Process Permanent Secretariat	-	100	100	100
Capital Expenditure		-	10,000	-	-
31	Acquisition of Non-Financial Assets	-	10,000	-	-
31132	Intangible Fixed Assets				
.801	Acquisition of Software - <i>Pre-Shipment Inspection and Auction Sheet Certificates</i>	-	10,000	-	-
TOTAL		13,500	26,000	16,300	16,600

Human Resources

SN	Position Titles	Funded	
		2024/25	2025/26
1	Director of Trade	-	-
2	Principal Analyst (Trade)	2	2
3	Senior Analyst (Trade)	2	2
4	Analyst (Trade)	4	5
5	Commercial Officer	1	1
6	Assistant Commercial Officer	1	1
7	Office Management Assistant	2	2
8	Management Support Officer	10	10
9	Office Auxiliary/Senior Office Auxiliary	1	1
TOTAL		23	24